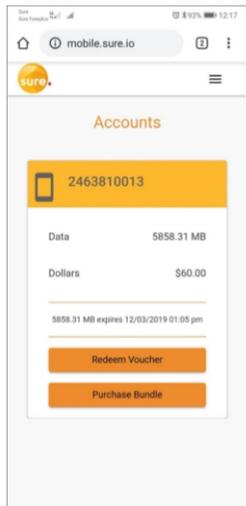


# Web Self Care - mobile.sure.io

- Easy to use
  - Check your balance
  - Activate a data bundle
  - Top-up your credit with a top-up card (Redeem Voucher)
- Automatically adjusts to device screen size
- Doesn't require a valid data package to access self-care - works even when your data bundle has expired.



4G top-cards are different from 2G foneplus.  
Purchase the correct card type from the vending machines.

Vouchers available @:

- Food Court
- NGIS
- PAX Terminal
- Seamen's Centre



**Seven 4G cell sites to give improved coverage**



[www.sure.io](http://www.sure.io)



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# Sure4G

Covers Downtown, the Villages, Harbor Ops, PAX Terminal, North Ramp, AIMD, South Ramp and Thunder Cove

## Sure4G Mobile Service

- Sure4G is a prepaid service.
- Sure4G provides 4G data, voice and SMS services. Your handset must be Sure4G voice compatible to use 4G voice and SMS services. Please see our Sure4G Voice and SMS brochure for full details or speak with our team.
- Top-up your credit with our Sure4G top-up cards or top up over the counter in our shop.
- If you top-up your credit using cards from vending machines, please take care to select the correct card type.



- Watch out for 4G special offers. These are advertised in our shop and will change from time to time.



## Data Bundles

Three residential bundles

Bundles	Gigabytes	Price
Surf 10	1	\$10
Surf 15	2	\$15
Surf 20	3	\$20
Surf Max (For Business)	18	\$100

- A large data bundle is required for business users with shared credit so we have created the Surf Max bundle. This is available to residential users and will appear in self-care too but will not be appropriate to most users.
- All bundles are valid for 30 days.
- You can activate more than one data bundle and the next bundle will not become active or start the 30 day validity period until the first bundle is fully utilised or has expired.

## SIM Cards \$10



## Devices and Handsets

- You are welcome to use your existing handset
- You can use any handset as long it is unlocked and operates on Band 20
- We can test your handset to ensure compatibility before you sign up

### Band 20

- Band 20 (800MHz) selected to ensure maximum building penetration
- Most high end handsets such as Apple and Samsung models are band 20 compatible
- Handsets that are Band 20 compatible are now on sale at Sure shop

### Sure Shop

- Visit our shop to see our range of low-cost android smartphones and Mobile WiFi devices
- We stock a small quantity of android smartphones and mobile WiFi devices compatible with our 4G network. The models we sell vary from time to time
- Special launch offers available, check our shop for the latest details

